

Customer Service Agreement

Please complete and return this credit application at your convenience. We will process this Application and Credit Agreement upon receipt. Upon your next visit to L'Auberge du Lac Hotel & Casino, please inquire at the Credit Office. One of our representatives will advise you if your request for credit has been approved. If your application has been approved, you agree to abide by the terms of the Customer Agreement set forth below and to repay all sums that may be due to L'Auberge du Lac as the result of any credit extended to you. Please provide a voided check and a valid form of identification (i.e. Drivers license, Passport, Military I.D.) prior to activating your line of credit.

Credit Limit Requested \$ _____ Date of Arrival _____

Name _____ Soc. Sec. # _____ Date of Birth ____/____/____
(Last) (First) (MI)

Resident Address _____ Home Phone # (____) _____

City _____ State _____ Zip _____ Years at this Address _____

Name of Employer _____ Type of Business _____

Position with Employer _____ Are you the Sole Proprietor? Yes No

Business Address _____ Business Phone # (____) _____

City _____ State _____ Zip _____ Years at this Address _____

Driver's License # _____ Exp. Date _____ Issuing State _____

Mail to be sent to: Your Home Your Business

BANK ACCOUNT INFORMATION

(Only PERSONAL CHECKING accounts or SOLE PROPRIETOR business accounts will be accepted.)

Primary Bank _____

Address _____

City _____ State _____ Zip _____

Account # _____ Personal Sole Proprietor

ABA # _____

Bank Contact Phone # _____

Additional Bank _____

Address _____

City _____ State _____ Zip _____

Account # _____ Personal Sole Proprietor

ABA # _____

Bank Contact Phone # _____

Privacy Statement - In the course of providing credit and other financial services at L'Auberge du Lac, we obtain certain and personal information about our customers or former customers that may be considered confidential. We maintain physical, electronic and procedural protections to guard our customers' nonpublic personal information. We do not disclose any of this information about our customers or former customers to anyone, except as required by law. In the future it may be necessary to modify or supplement the Privacy Statement. Our customers will be informed of any changes to our policy in notices that we will provide as required by law.

Customer Agreement - I certify that I have reviewed all of the information provided above and that it is true and accurate. I authorize L'Auberge du Lac to conduct such investigations pertaining to the above information as it deems necessary for the approval and maintenance of my credit limit, including but not limited to obtaining a credit report from a national credit reporting agency. I am aware that this application is required to be prepared by the regulations of the Louisiana Gaming Control Board and the Riverboat Gaming Commission and I may be subject to civil or criminal liability if any material information provided by me is willfully false. I understand that the information provided by me to complete this application is provided for the purpose of inducing L'Auberge du Lac to issue credit to me. I authorize L'Auberge du Lac to conduct such investigations pertaining to the above information as it deems necessary in its sole discretion for the approval or rejection of my credit limit. I also certify that I am 21 years of age or older. I understand that Louisiana law prohibits persons under the age of 21 from engaging in gaming activity. Accordingly, I must be 21 years of age or older to apply for and obtain credit at L'Auberge du Lac. I am aware that false misrepresentation of my age on this application and/or my entry onto the casino floor if I am less than 21 years of age subjects me to criminal prosecution.

I agree to pay all sums due as a result of credit extended, loaned, or advanced to me by L'Auberge du Lac whether by way of chips, plaques, slot tokens or checks within the time period determined as according to the guidelines set by L'Auberge du Lac. I further authorize L'Auberge du Lac to debit any of the accounts listed above in repayment of any of the sums that are not paid on or before the due date following the time period as determined by L'Auberge du Lac. I authorize L'Auberge du Lac, in its sole discretion, to apply any and all chips, plaques and slots tokens I may redeem, first, to the reduction of my outstanding credit balance with the remainder, if any, to be returned to me. I agree that any partial payment on account of outstanding debt owing to L'Auberge du Lac shall be deemed an acknowledgement by me of the total remaining balance of that outstanding debt. In the event an attorney is employed to collect the credit balance, I agree to pay the cost of such collection together with reasonable attorney fees.

This agreement shall be governed by the laws of the state of Louisiana. For the purpose of any action for the enforcement or collection of any outstanding debt I owe or may owe in the future to L'Auberge du Lac, I hereby submit to the personal jurisdiction of the state and federal courts sitting in Lake Charles, Parish of Calcasieu, State of Louisiana and I hereby waive any and all objections or exceptions I may have to (1) such courts' lack of jurisdiction over my person and (2) improper venue.

Date ____/____/____

Customer Signature _____

For office use only:	Hold Time _____ Days	Account Number _____
Approved by: _____	Approved Amount \$ _____	